

Taxation Section

VOLUME 20, NUMBER 1**Spring 2017**

In This Issue:

- 1 **The Washington B&O Tax – Nexus Traps for the Unwary Taxpayer**
- 5 **2017 Award of Merit Recipient**
- 5 **Paying Taxes on Taxes: Washington Supreme Court Holds Estate Must Pay Estate Taxes on Gift Taxes Paid Within Three Years of Death**
- 6 **IRS to Begin Use of Private Collection Agencies to Collect Some Overdue Federal Taxes**
- 8 **Future Events**

Executive Committee

Jennifer L. Woodhouse, *Chair*
Barbara J. Smith, *Past Chair*
Ryan R. Nisle, *Chair-Elect*
Heather Anne Marie Kmetz, *Secretary*
Jonathan Joseph Cavanagh, *Treasurer*

Members

Kent Anderson
Matthew J. Erdman
Cynthia M. Fraser
Christopher K. Heuer
Justin Eugene Hobson
James Oberholtzer
Daniel Paul
Scott M. Schiefelbein
Hertsel Shadian
Caitlin M. Wong

Newsletter Committee

Jeremy Babener
Brent Berselli
Erik Larsen
Mimi Luong
Erin MacDonald
Jonathan Mishkin
Hertsel Shadian
Laura Takasumi
Dallas Thomsen
Jennifer J. Woodhouse

Previous newsletters are posted on the Taxation Section website.

Articles in this newsletter are informational only, and should not be construed as providing legal advice. For legal advice, please consult the author of the article or your own tax advisor.

The Washington B&O Tax – Nexus Traps for the Unwary Taxpayer¹

By Robert Wood and Scott Schiefelbein²

This article does not constitute tax, legal, or other advice from Deloitte, which assumes no responsibility regarding assessing or advising the reader about tax, legal, or other consequences arising from the reader's particular situation.

Introduction

Washington's unique gross receipts excise tax, better known as the Business and Occupation (B&O) tax, has caused many headaches for businesses residing in the Evergreen State. Over the last several years, Washington has enacted several changes to its B&O tax that will extend similar challenges to non-Washington based businesses. This article provides helpful tips regarding some of the nexus traps the B&O tax poses for the unwary company seeking to do business in Washington.

Business and Occupation Tax Overview

Washington's B&O is an excise tax measured by the value of products, gross proceeds of sales, or gross income of a business with over 30 different classifications and associated tax rates ranging from .138% to 1.5%. In general, there are no deductions from the B&O tax for labor, materials, or other costs of doing business.³ The tax rate depends on the classification (*i.e.*, manufacturing, wholesaling, retailing, service and other, etc.). The classification also determines where the receipts from various activities will be sourced. In the case of "retailing" and "wholesaling" receipts, the revenue is sourced based on the delivery destination of the products sold, in accordance with the Streamlined Sales and Use Tax sourcing hierarchy.⁴ "Apportionable" receipts, such as services or royalties, are sourced to where the customer receives the benefit of the taxpayer's services or intangible property.⁵ When the benefit of the services or intangible property is received in more than one location, the taxpayer may "reasonably determine" the manner in which apportionable receipts should be attributed to Washington.⁶

Next-up ... Nexus

In many cases, the threshold question for every company when considering its potential taxability in a particular state is whether the company has established a taxable connection, or "nexus," with the taxing state. Nexus is typically measured by the nature and extent of the taxpayer's business activities in the taxing state. Generally speaking, a state's ability to assert nexus is constrained by the Due Process

1 Copyright 2016 Deloitte Development LLC. All rights reserved.

2 Robert Wood is a manager in Deloitte Tax LLP's Multistate practice based in Seattle Washington. Scott Schiefelbein is a senior manager in Deloitte Tax LLP's Multistate Office of Washington National Tax based in Portland Oregon.

3 Rev. Code Wash. § 82.04.220.

4 Rev. Code Wash. § 82.32.730.

5 Rev. Code Wash. § 82.04.462(3).

6 Rev. Code Wash. § 82.04.462(3)(b)(i).

and Commerce Clauses of the U.S. (as well as federal statutes). The scope of nexus can be narrowed, but not expanded, by the taxing statutes of the particular state.⁷

In certain instances, the nature of a taxpayer's particular business activity may dictate the nexus standard that applies to that taxpayer. Washington's B&O tax provides one example of this state tax nuance, having adopted specific standards that vary based on the business activity conducted. Once the out-of-state taxpayer's classification of business activities has been determined, the taxpayer must then apply the nexus test that applies to that particular business activity classification. For example, with regard to transactions classified under the retailing category, and also subject to retail sales tax unless a specific exemption applies, Washington relies on the physical presence test as outlined in the United States Supreme Court decision in *Quill*.⁸ Pursuant to that decision, a business must have more than a "*de minimis*" or "slightest [physical] presence" within a particular state in order to establish nexus. Washington applies that standard to taxpayers engaged in retailing transactions.⁹

A taxpayer is deemed to have physical presence nexus for retailing and retail sales tax purposes in Washington if the taxpayer, either directly or through an agent or other representative, engages in activities in Washington that are significantly associated with the taxpayer's ability to establish or maintain a market for its products in Washington.¹⁰

A few examples of physical presence nexus-creating activities include, but are not limited to:

- Soliciting sales in this state through employees or other representatives;
- Installing or assembling goods in Washington, either by employees or other representatives;
- Maintaining a stock of goods in Washington;
- Renting or leasing tangible personal property;
- Providing services;
- Constructing, installing, repairing, maintaining real property or tangible personal property in Washington; and

7 See, e.g., *Tyler Pipe Industries v. Washington Dep't of Revenue*, 483 U.S. 232 (1987) (Washington's assertion of nexus upheld based on constitutional principles rather than reference to state taxing statute). Also, Congress may act to regulate interstate commerce in a manner where states may not. See, e.g., P.L. 86-272 (federal law limiting the states' ability to impose net income taxes on sellers of tangible personal property where taxpayers' activities in-state are limited to solicitation of sales of tangible personal property).

8 *Quill Corp. v. North Dakota*, 504 U.S. 298 (1992).

9 Rev. Code Wash. § 82.04.067(6)(a).

10 Rev. Code Wash. § 82.04.067(6)(c)(i).

- Making regular deliveries of goods into Washington using the taxpayer's own vehicles.¹¹

In a recent decision, an Administrative Law Judge (ALJ) for the Washington Department of Revenue found that a manufacturer of bedding products had physical presence nexus with Washington for purposes of the retailing B&O tax and retail sales tax because the in-state activities of an out-of-state employee and a resident independent contractor were significantly associated with the taxpayer's ability to establish or maintain a market for its products in Washington.¹² The taxpayer argued that the out-of-state employee only visited Washington a "limited" number of times over the course of the year. The ALJ determined that the "limited" visits, in this case two to four visits over the course of a year, with retailers located in Washington was enough to satisfy the "slightest [physical] presence" standard outlined in the *National Geographic* and *Quill* decisions of the U.S. Supreme Court.¹³ Furthermore, the ALJ noted that the second representative's status as an independent contractor did not preclude the representative's activities from establishing nexus on behalf of the taxpayer. In this case, the activities of the independent contractor helped the manufacturer establish and maintain a market in Washington and thus were sufficient to create nexus on behalf of the taxpayer.¹⁴

This authority indicates that Washington has taken a relatively aggressive stance on what establishes physical presence nexus. Notwithstanding, the Washington Department of Revenue has provided a limited safe harbor from nexus with regard to computer software stored on servers located in Washington. The Washington Department of Revenue may not consider a person's ownership or rights in computer software, including software used in providing a digital automated service, master copies of software, digital goods or digital codes residing on servers located in Washington in determining substantial nexus for purposes of taxation.¹⁵ Thus, physical presence nexus will not be established if the taxpayer's only connection with Washington is the storage of software on servers located in the state.

In contrast to this physical presence nexus test that is applied to transactions classified under the retailing category, effective June 1, 2010, Washington adopted an "economic nexus" standard rather than a physical presence standard with regard to certain non-retailing B&O tax classifications.¹⁶ This standard subjects businesses earning

11 Rev. Code Wash. § 82.04.067(6)(c)(i); Wash. Admin. Code § 458-20-194; http://dor.wa.gov/content/doingbusiness/businesses/doingbus_outofstbus.aspx#Nexus.

12 Washington Tax Determination No. 15-0031, 35 WTD 311 (2016).

13 *National Geographic Society v. California Bd. of Equalization*, 430 U.S. 551, 556, 97 S.Ct. 1386 (1977); *Quill*, *supra*, at 315, n.8.

14 Washington Tax Determination No. 15-0031, *supra*.

15 Rev. Code Wash. § 82.32.532(1).

16 Rev. Code Wash. § 82.04.067; Wash. Admin. Code § 458-20-19402; Excise Tax Advisory No. 3195.2015, Washington Department of Revenue (February 3, 2015).

“apportionable income” (such as receipts classified under “service and other activities” or “royalty” for B&O tax purposes) to Washington’s B&O tax regardless of whether the taxpayers have any physical presence in Washington. Under the economic nexus standard a person engaging in business in Washington is deemed to have substantial nexus with Washington if the person is:

1. An individual and is a resident or domiciliary of Washington;
2. A business entity and is organized or commercially domiciled in Washington; or
3. A nonresident individual or a business entity that is organized or commercially domiciled outside Washington, and in the immediately preceding tax year the person had:
 - a. More than \$53,000 of property in Washington;
 - b. More than \$53,000 of payroll in Washington;
 - c. More than \$267,000 of receipts from Washington; or
 - d. At least twenty-five percent of the person’s total property, total payroll, or total receipts in Washington.¹⁷

Furthermore, effective September 1, 2015, Washington extended the economic nexus standard to the wholesaling classification:

‘Engaging within this state’ and ‘engaging within the state,’ when used in connection with any apportionable activity as defined in RCW 82.04.460 or *wholesale sales taxable under RCW 82.04.257(1) or 82.04.270*, means that a person generates gross income of the business from sources within this state, such as customers or intangible property located in this state, regardless of whether the person is physically present in this state.¹⁸

Under this standard, out-of-state businesses making wholesale sales into Washington are subject to the wholesaling B&O tax on wholesale sales delivered to Washington customers if the taxpayers meet any of the above listed economic nexus thresholds. Out-of-state taxpayers that do not have a physical presence in Washington but exceed \$267,000 receipts in wholesale transactions attributed to Washington within a calendar year are subject to the B&O tax on their Washington sourced wholesale sales.¹⁹

Under the Washington Department of Revenue’s proposed expedited amendments to the applicable regulations, the economic nexus threshold of \$267,000 in receipts attributed to Washington can be reached through a com-

ination of both wholesale sales and apportionable gross receipts attributed to Washington.²⁰ For example, an out-of-state business that receives \$200,000 in fees for consulting services provided to clients located in Washington has not exceeded the economic nexus threshold of \$267,000. However, if this same business also engages in \$80,000 worth of wholesale transactions delivered to Washington customers, the taxpayer reaches the economic nexus threshold and is subject to both the Service and Other B&O tax on its consulting services at the rate of 1.5%, and wholesaling B&O tax on its wholesale sales at the rate of 0.484%.

Finally, it is important to note that the physical presence standard and the economic nexus standard are applied independently for Washington B&O tax purposes. Thus, in the example above, if the taxpayer also had retail sales into the state of Washington, but no physical presence, it would not be required to remit retailing B&O tax or collect retail sales tax even though it has established economic nexus through the businesses’ wholesaling and service activities. The existence of economic nexus presence does not create a de facto physical presence in Washington for retail sales activity.

Click-through Nexus

Also effective September 1, 2015, Washington adopted a “click-through” nexus presumption for both the retailing B&O and retail sales tax purposes. Under these provisions, out-of-state retailers are presumed to have physical presence nexus with Washington if the taxpayers:

1. Enter into agreements with Washington residents and pay a commission or other consideration for referrals (such as linking on a website), and
2. Gross more than \$10,000 in sales into Washington state during the prior calendar year under this type of agreement.²¹

Trade Show Attendance

Under RCW 82.32.531, effective July 1, 2016, for purposes of B&O taxes and sales and use taxes, the Washington Department of Revenue may not consider the mere attendance of one or more representatives of a business at a *single* trade convention per year in Washington in determining if the person is physically present in this state for the purposes of establishing substantial nexus with Washington with respect to making retail sales.²² This exclusion does not apply if the business makes retail sales at the trade convention.²³ The Washington Department of Revenue has interpreted the above language to infer that attendance at as little as two tradeshow in a calendar year

17 Rev. Code Wash. § 82.04.067(1)(c); Excise Tax Advisory No. 3195.2015, *supra*.

18 Rev. Code Wash. § 82.04.066 (emphasis added).

19 Rev. Code Wash. § 82.04.066; Rev. Code Wash. § 82.04.460; Rev. Code Wash. § 82.04.462; Rev. Code Wash. § 82.04.067

20 Wash. State Reg. 16-08-103 (April 5, 2016); Wash. Admin. Code § 458-20-19401.

21 Rev. Code Wash. §§ 82.04.067(6)(c), 82.08.052.

22 Rev. Code Wash. §§ 82.32.531(1)

23 Washington State Legislature HB 2938 - 2015-16.

could establish physical presence for retailing B&O and sales tax purposes.²⁴

Trailing Nexus

Washington also provides that a person ceasing nexus-creating business activity in Washington continues to have nexus for the remainder of that calendar year, plus one additional calendar year (also known as “trailing nexus”).²⁵ The Washington Department of Revenue applies the same trailing nexus period for retail sales tax and other taxes reported on the B&O tax return.²⁶ For example, if a business does not have a physical presence in Washington, or does not exceed any of the economic nexus thresholds outlined above as of February 1, 2016, it would still be required to pay B&O tax on all gross receipts attributed to Washington for the remainder of calendar year 2016 as well as all of calendar year 2017.

What about the Cloud?

The state taxability of cloud computing (including such terms as Software as a Service (SaaS), Infrastructure as a Services (IaaS), and Platform as a Service (PaaS)) is currently a subject of close consideration in many states, with varying determinations and conclusions. As a general rule, taxing jurisdictions continue to struggle in the application of dated sales and use tax laws to the technology businesses centered on the growth of the internet and cloud. Examples of the differing approaches in this area abound. For example, South Carolina taxes SaaS as a communication service²⁷ while Connecticut classifies SaaS as data processing and taxes these services at a lower rate.²⁸ Washington, on the other hand, has been more legislatively active in its approach, enacting laws in 2009 to address the classification and taxation of digital goods and services.²⁹

The taxation of digital products and services in Washington (both the nexus standard and the tax rate) will depend on the classification of the various goods and services under Washington’s digital products law.³⁰ As addressed above, the nexus standard applied under Washington law is dependent on the classification of the business activity. The treatment of a SaaS/cloud computing company will depend largely on whether the taxpayer’s product or service is classified as a Digital

Good, Digital Automated Service (DAS), Remote Access Software (RAS), or alternatively, a data processing service. Digital goods, DAS, and RAS are classified as “retailing” for B&O tax purposes and subject to the physical presence standard.³¹ However, certain activities are still classified under the “service and other activities” B&O classification and are subject to the economic nexus standard. These services include activities such as: data processing services, web site development services, digital data storage and hosting and backup services.³² Thus, the nexus standard and tax rate applied to many “cloud based” services depends upon within which classification or exemption a taxpayer’s activities falls.

The classification of the taxpayer’s services, an equally important determination, will also dictate whether the sellers will be required to collect and remit retail sales tax. For example, a service that uses one or more software applications to “crawl the internet” in order to identify, gather, and categorize digital information according to specified criteria qualifies as a digital automated service, the sale of which is generally subject to retail sales tax and retailing B&O tax.³³ By contrast, a company that charges a fee for storage space under its “basic storage service” offering is not subject to retail sales tax. The “basic storage” services are mere storage services and excluded from the definition of digital automated services. These services would generally be classified under the service and other activities B&O tax classification.³⁴

Voluntary Disclosure Program

Companies that are not currently registered and are discovered through the Washington Department of Revenue’s normal investigation, examination, or audit procedures may be subject to an assessment equal to the current year plus the prior seven years of tax, as well as the assessment of applicable penalties and interest. Businesses, however, can seek to come forward through Washington’s Voluntary Disclosure Program by submitting an online application. Under this Voluntary Disclosure Program, the “look back” period is generally limited to the current year plus the prior four years. Penalties, but not interest, will either be partially or fully waived.

In order to qualify for the Washington Voluntary Disclosure program a business must meet the following criterion:

- Never registered with or reported taxes to the Department of Revenue;
- Never been contacted, nor its affiliates contacted, by the Department of Revenue for enforcement

24 Washington State Department of Revenue Special Notice, *Trade Convention Exceptions from Nexus for Retail Sales*, May 27, 2015.

25 Wash. Admin. Code § 458-20-193(104).

26 *Id.*

27 117 S.C. Code Ann. Regs. 329.4(k).

28 Conn. Gen. Stat. §12-408(1); Policy Statement 2006(8); Policy Statement 2004(2)

29 Rev. Code Wash. §§ 82.04.192; Rev. Code Wash. §§ 82.04.257; Wash. Admin. Code § 458-20-15503

30 Wash. Admin. Code § 458-20-15503; Excise Tax Advisory No. 3176.2013, Washington Department of Revenue (Sept. 3, 2013); Excise Tax Advisory No. 3177.2013, Washington Department of Revenue (Sept. 3, 2013).

31 Wash. Admin. Code § 458-20-15503(202); Wash. Admin. Code § 458-20-15503(203)(a)(ii); Wash. Admin. Code § 458-20-15503(303)(o).

32 Wash. Admin. Code § 458-20-15503(303)(o); Wash. Admin. Code § 458-20-15503(303)(a); Wash. Admin. Code § 458-20-15503(303)(n).

33 Wash. Admin. Code § 458-20-15503(203)(a) Example 2.

34 Wash. Admin. Code § 458-20-15503(303)(n) Example 19.

purposes (e.g., audit or compliance contacts regarding registration or reporting requirements); and

- Not engaged in evasion or misrepresentation in reporting tax liabilities.

Conclusion

Gross receipts taxes such as the Washington B&O tax are often touted for their simplicity – unlike corporate income taxes, gross receipts taxes do not require a computation of net taxable income. However, this article has highlighted that complex questions of nexus, the threshold question in any state tax discussion, do exist relative to the Washington B&O tax. Accordingly, businesses (and their representatives) need to have a comprehensive grasp of both Washington’s intricate body of laws and rules as well as a thorough understanding of the company’s business activity in Washington – even if the company does not have a physical presence in the state. Given that the Washington legislature has demonstrated a willingness to enact new laws to address the changing economy (e.g., digital products law enacted in 2009 and the click-through nexus law enacted in 2015), careful practitioners should continue to closely monitor developments in Washington.

2017 Award of Merit Recipient

The Tax Section Chair Jennifer Woodhouse is delighted to announce that Magistrate Jill Tanner has been selected as the Award of Merit recipient for 2017. Prior to her retirement, Magistrate Tanner served on the Oregon Tax Court for nearly two decades, most recently as Presiding Magistrate. The award recognizes her for exemplary leadership and service to the Oregon State Tax Court, the Bar, and the community in general; her professionalism; her commitment to the advancement of women in the legal profession; and for her tireless efforts at mentoring new lawyers. The award will be conferred on Thursday, June 1, at the Oregon Tax Institute, which the Tax Section Chair encourages everyone to attend. In addition to honoring Magistrate Tanner, this year’s event features an outstanding lineup of topics and speakers (available [here](#)) and will be held June 1-2 at the Multnomah Athletic Club in Portland.

Paying Taxes on Taxes: Washington Supreme Court Holds Estate Must Pay Estate Taxes on Gift Taxes Paid Within Three Years of Death

By Caitlin M. Wong¹

On February 16, 2017, the Washington Supreme Court issued an en banc opinion in *Estate of Barry A. Ackerley v. Washington Department of Revenue*, 389 P.3d 583 (Wash. 2016). The issue that led the Estate of the former owner of the Seattle Sonics to Court? Whether gift taxes paid within three years of death are includable in the Washington taxable estate of the decedent.

For federal estate tax purposes, the taxable estate includes the amount of any federal gift tax paid by the decedent within three years of his or her death. IRC § 2035(b). This is commonly referred to as the “gross-up rule.” Washington does not have a gift tax or an express gross-up rule.

The lack of a Washington gift tax or express gross-up provision previously led some practitioners to conclude that there is no gross-up requirement under Washington law. After all, imposing Washington estate tax on gift tax paid seems nonsensical given Washington’s lack of a gift tax. The Estate of Barry Ackerley, the former owner of the Seattle Sonics, took this position on its estate tax return and, when the Department of Revenue disagreed and assessed estate tax on the gift tax paid, challenged the assessment in *Estate of Barry A. Ackerley*.

If you also consider inclusion of gift taxes paid in a Washington taxable estate to be nonsensical, then congrats! Four justices agree with you, and if they were NBA officials then I could stop writing and go watch the Blazers game.² Unfortunately for the Estate, five justices ruled that the decedent’s Washington taxable estate includes the gift tax paid within three years of death. In short: Washington estates must pay taxes on taxes.

According to the Court, the definition of “Washington taxable estate” under RCW 83.100.020(15) includes any gift taxes paid within three years of death because the legislature did not specifically exempt the gross-up rule from inclusion in the taxable estate. In defining “Washington

1 Caitlin M. Wong is the owner of CW Law. She assists individuals, families, and businesses with their estate and trust, tax, and business law needs in Washington and Oregon. She has an LL.M. in taxation.

2 The author acknowledges that the Blazers did not play between when the Opinion was filed and the original publication of this writing. The author admits that many years ago she sometimes watched Sonics games even when they were not playing the Blazers. She regrets nothing, including those times she cheered for the Sonics over the Suns.

taxable estate” in RCW 83.100.020(15), the legislature expressly excluded certain items required to be included in the federal taxable estate and could have chosen to also exclude the gross-up requirement. It did not. Therefore, in accordance with well-established principles of statutory interpretation, the Court reasoned that the legislature intended that the gross-up requirement be applied in determining the Washington taxable estate.

The Estate also argued that the gift taxes paid were not a “transfer” and, therefore, could not be subject to a transfer tax. Washington law adopts the federal definition of “transfer,” which is broadly interpreted under *Fernandez v. Wiener*, 326 U.S. 340, 352 (1945) to extend to “the creation, exercise, acquisition, or relinquishment of any power . . . which is incident to the ownership of property . . . when any of these is occasioned by death.” The Court interpreted the term “transfer” in accordance with the federal definition and adopted the approach of the U.S. Tax Court in *Estate of Armstrong v. Comm’r*, 119 T.C. 220, 227-28 (2002), which rejected this argument in 2002. In *Armstrong*, the Tax Court held that the relevant transfer “is the single transfer that occurs to the entire taxable estate upon death” and not “each constituent element of the gross estate.” *Id.*

Since Oregon’s estate tax law is similarly connected to federal law, it is likely that the Oregon Department of Revenue could use the Washington Supreme Court’s analysis in support of the same result under Oregon law. See ORS 118.007.

This case underscores the importance of gifting early, especially if the gifts are part of a succession plan for a family business. Many clients prefer to delay gifts to keep control of the property until the last possible moment, and then make a substantial gift to remove the property from the state taxable estate and avoid state estate tax. For federally taxable estates, the gross-up rule is one more reason why clients should avoid delaying their gifting plan or plan to make one large gift near “the end.” If the gross-up rule cannot be avoided then it must be considered in any estimation of a client’s estate tax liability and the discussion on how to fund payment of estate taxes. Of course, some folks may enjoy paying taxes on taxes. They also probably cheer for the NBA officials during games.

Save the Date

Broadbrush Taxation CLE

October 19, 2017
at the
Oregon State Bar Center

(program and speakers to be announced).

IRS to Begin Use of Private Collection Agencies to Collect Some Overdue Federal Taxes

By Hertsel Shadian¹

On April 4, 2017, the IRS announced² that starting the same month the Internal Revenue Service would begin sending letters to “a relatively small group of taxpayers” whose overdue federal tax accounts were being assigned to one of four private-sector collection agencies. The new program, authorized under a federal law³ enacted by Congress in December 2015, enables these designated contractors to collect, on the government’s behalf, unpaid tax debts. These debts – termed outstanding “inactive tax receivables” – generally are unpaid individual tax obligations that are not currently being worked by IRS Collections employees and often were assessed by the tax agency several years ago.⁴

According to the IRS’s information release announcing the new program, taxpayers being assigned to a private firm would have had multiple contacts from the IRS in previous years and still have an unpaid tax bill. In the information, the agency quoted IRS Commissioner John Koskinen, who stated that “The IRS is taking steps throughout this effort to ensure that the private collection firms work responsibly and respect taxpayer rights. The IRS also urges taxpayers to be on the lookout for scammers who might use this program as a cover to trick people. In reality, those taxpayers whose accounts are assigned as part of the private collection effort know they have a tax debt.”

The program reportedly already began in April with “a few hundred taxpayers” receiving mailings and subsequent phone calls, with the program reportedly growing to “thousands each week” later in the spring and summer. According to the IRS, taxpayers with overdue taxes always will receive multiple contacts, letters and phone calls first from the IRS, not private debt collectors.

- 1 Hertsel Shadian is the owner of Hertsel Shadian, Attorney at Law, LLC, where he practices in the areas of taxation, business, estate planning, and nonprofit law.
- 2 See IR 2017-74, <https://www.irs.gov/uac/newsroom/private-collection-of-some-overdue-federal-taxes-starts-in-april-those-affected-will-hear-first-from-irs-irs-will-still-handle-most-tax-debts>.
- 3 Section 32102 of the Fixing America’s Surface Transportation Act (FAST Act) (P.L. 114-94, signed into law on Dec. 4, 2015) added new IRC § 6306(c) which provides, “Notwithstanding any other provision of law, the Secretary shall enter into one or more qualified tax collection contracts for the collection of all outstanding inactive tax receivables.”
- 4 See IRC § 6306(c).

How the New Program Works

The IRS stated in its announcement of the program that the agency always will notify a taxpayer before transferring their account to a private collection agency (PCA). First, the IRS will send a letter to the taxpayer and the taxpayer's tax representative informing them that the taxpayer's account is being assigned to a PCA and giving the name and contact information for the PCA. This mailing will include a copy of [IRS Publication 4518](#),⁵ "What You Can Expect When the IRS Assigns Your Account to a Private Collection Agency."

So far only four private groups are participating in this program: CBE Group of Cedar Falls, Iowa; Conserve of Fairport, N.Y.; Performant of Livermore, Calif.; and Pioneer of Horseheads, N.Y. The agency stated that the taxpayer's account will only be assigned to one of these agencies, never to all four. No other private group currently is authorized to represent the IRS.

Once the IRS letter is sent, the designated private firm will send its own letter to the taxpayer and the taxpayer's representative confirming the account transfer. To protect the taxpayer's privacy and security, both the IRS letter and the collection firm's letter reportedly will contain "information that will help taxpayers identify the tax amount owed and assure taxpayers that future collection agency calls they may receive are legitimate."

The private collectors will be allowed to identify themselves as contractors of the IRS collecting taxes. Employees of these collection agencies are required to follow the provisions of the Fair Debt Collection Practices Act,⁶ and like IRS employees, "*must be courteous and must respect taxpayer rights.*" (As every practitioner knows, the proof – of course – will be in the implementation.)

The IRS advises that the private firms are authorized to discuss payment options, including setting up payment agreements with taxpayers. However, as with cases assigned to IRS employees, any tax payment must be made – whether made electronically or by check – directly to the IRS. A payment never will be sent to the private firm or anyone besides the IRS or the U.S. Treasury. Checks only should be made payable to the United States Treasury.

The IRS advised further that the private firms are not authorized to take enforcement actions against taxpayers. Only IRS employees can take these actions, such as filing a notice of Federal Tax Lien or issuing a levy. Note that the IRS also will not assign accounts to private collection agencies involving taxpayers who are:⁷

- Deceased
- Under the age of 18
- In designated combat zones
- Victims of tax-related identity theft

5 See <https://www.irs.gov/pub/irs-pdf/p4518.pdf>.

6 See IRC § 6306(g).

7 See IRC § 6306(d).

- Currently under examination, litigation, criminal investigation or levy
- Subject to pending or active offers in compromise
- Subject to an installment agreement
- Subject to a right of appeal
- Classified as innocent spouse cases
- In presidentially declared disaster areas and requesting relief from collection

The private collection agencies reportedly will return accounts to the IRS if taxpayers and their accounts fall into any of these 10 situations after assignment to the private collection agencies. Moreover, if a taxpayer does not wish to work with the assigned private collection agency to settle the taxpayer's overdue tax account, the taxpayer must submit such a request in writing to the private collection agency.

Warning About Phone Scams

Of course, as with any new IRS program – especially one that involves the collection of taxes and the use of outside contractors – there now will be a new opportunity for scammers to take advantage of vulnerable taxpayers. The IRS reminded taxpayers to be on the lookout for scammers posing as private collection firms. The IRS stated that it will be watching for these schemes as the collection program begins, and that the effort will include "working with partners in the tax community and law enforcement about emerging scams." (Again, the proof will be in the implementation.)

The IRS stressed that taxpayers should remember that these private collection firms will only be calling about a tax debt the person has had – and has been aware of – for years and had been contacted about previously in the past by the IRS. Commissioner Koskinen was quoted (perhaps dubiously) as saying, "Here's a simple rule to keep in mind. You won't get a call from a private collection firm unless you have unpaid tax debts going back several years and you've already heard from the IRS multiple times. The people included in the private collection program typically already know they have a tax issue. If you get a call from someone saying they're from one of these groups and you've paid your taxes, that's a sure sign of a scam." Commissioner Koskinen added, "Unexpected and threatening calls out of the blue from someone saying they're representing the IRS to collect a tax debt is a warning sign people should watch out for." Notwithstanding this admonition, practitioners are well aware that scammers often are able to obtain some of this information from publically filed tax liens, and these taxpayers sometimes already are receiving unsolicited calls from so-called "tax repair" companies in addition to the raft of scam callers that have been so ubiquitous in recent years. For the uneducated taxpayer, it is hard to imagine that the distinction between these authorized services and unauthorized companies will be obvious, and could lead to rampant abuses despite the agency's assurances.

The IRS advised that if taxpayers are unsure if they have an unpaid tax debt from a previous year – which is what the private collection firms will handle – they can go to www.irs.gov and check their account balance at the following link: www.irs.gov/balancedue. If the account balance says zero, then that ostensibly means nothing is due, and thus the taxpayer typically would not (should not) be getting a contact from the IRS or the private firm.

Whether or not a taxpayer's account is assigned to a private collection agency, the IRS again warns taxpayers to beware of scammers pretending to be from the IRS or an IRS contractor. The IRS reiterated some things that scammers often do but which the IRS and its contractors reportedly will never do:⁸

- Call to demand immediate payment using a specific payment method such as a prepaid debit card, gift card or wire transfer. Generally, the IRS will first mail a bill to any taxpayer who owes taxes, and if a case is assigned to a PCA, both the IRS and the authorized collection agency will send the taxpayer a letter. Payment will always be to the United States Treasury.
- Threaten to immediately bring in local police or other law-enforcement groups to have the taxpayer arrested for not paying.
- Demand that taxes be paid without giving the taxpayer the opportunity to question or appeal the amount owed.
- Ask for credit or debit card numbers over the phone.

To learn more about the new private debt collection program, visit the [Private Debt Collection](#)⁹ page on www.irs.gov.

8 See also, the "Tax Scams and Consumer Alerts" page on www.irs.gov at <https://www.irs.gov/uac/tax-scams-consumer-alerts>.

9 See <https://www.irs.gov/businesses/small-businesses-self-employed/private-debt-collection>.

Future Events

May 25, 2017

Portland Luncheon Series: TEFRA Repeal - Transactional and Controversy Considerations

Portland | 12:00-1:30 p.m.

Presenter: Dan Eller, Schwabe Williamson & Wyatt

May 26, 2017

Pro Bono Trainings: Quarterly Training and Free CLE

Portland | 9:00 a.m. - 12:00 p.m., Legal Aid Services of Oregon (520 SW 6th Ave., Suite 1130)

Presenters: Jan Pierce, *Lewis and Clark Law School*, Shawn Anderson, *IRS Taxpayer Advocate Service*, TBD, *Oregon Department of Revenue*

May 31, 2017

New Tax Lawyer Committee: Summer Social

Portland | 5:30 pm

Stoel Rives, (760 SW Ninth Ave., Suite 3000, Portland, OR 97205)

Jun 01, 2017

Oregon Tax Institute: 17th Annual Oregon Tax Institute Portland | 9:00 a.m. - 4:45 p.m.

Multnomah Athletic Club
(1849 SW Salmon St., Portland, OR)

Online brochure available [HERE](#).

Online registration available [HERE](#).

Jun 02, 2017

Oregon Tax Institute: 17th Annual Oregon Tax Institute Portland | 8:30 am - 4:30 p.m.

Multnomah Athletic Club
(1849 SW Salmon St., Portland, OR)

Online brochure available [HERE](#).

Online registration available [HERE](#).

Jun 05, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.

Thede Culpepper

(3675 US Bancorp Tower, 111 SW 5th Ave., Portland, OR 97204)

Jun 20, 2017

Mid-Valley Tax Forum Luncheon Series: Employment Tax Collection Process

Salem | 12:00 - 1:15 p.m.

Presenters: Kent Anderson and Dominic Paris, Kent Anderson Law Office

Jun 21, 2017

Portland Luncheon Series: Tax Issues in Estate Planning

Portland | 12:00-1:30 p.m.

Presenter: June Wyrick Flores, Miller Nash Graham & Dunn LLP

Jun 21, 2017

New Tax Lawyer Committee: Pub Talk - Serving on a Non-Profit Board as a Tax Attorney

Portland | 5:30 - 6:30 p.m.

Presenter: Mary Dougherty of Brownstein Rask

Location: Original Dinerant

(300 SW 6th Ave, Portland, OR 97204)

Jul 10, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.

Black Helterline LLP

(805 SW Broadway, Suite 1900)

Jul 12, 2017

Other Events: Executive Committee Meeting

Portland | 3:30 p.m.

Schwabe Williamson & Wyatt

(1211 SW 5th Ave., Suite 1900)

Jul 19, 2017

New Tax Lawyer Committee: Pub Talk/Social Hour

Portland | 5:30 - 6:30 p.m.

Original Dinerant

(300 SW 6th Ave, Portland, OR 97204)

Aug 07, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.

Sussman Shank

(1000 SW Broadway # 1400, Portland, OR 97205)

Aug 16, 2017

New Tax Lawyer Committee: Pub Talk - Tax Reform and Tracking Tax Legislation
Portland | 5:30 - 6:30 p.m.

Presenters: Valerie Sasaki of Samuels Yoelin Kantor LLP & Nikki Dobay of Council on State Taxation
Location: Original Dinerant (300 SW 6th Ave, Portland, OR 97204)

Sep 11, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.
Thede Culpepper LLP
(111 SW 5th Ave., Suite 3675)

Sep 14, 2017

Portland Luncheon Series: Oregon Legislative Update

Portland | 12:00 - 1:30 p.m.
Presenter: Robert Manicke of Stoel Rives

Sep 19, 2017

Mid-Valley Tax Forum Luncheon Series: Cash Balance Plans

Salem | 12:00 - 1:15 p.m.
Presenters: Dave Roth, Heltzel Williams, PC, Randy Cook, Saalfeld Griggs

Sep 20, 2017

New Tax Lawyer Committee: Pub Talk - Tax Provisions in Operating Agreements
Portland | 5:30 - 6:30 p.m.

Presenter: Ryan Nisle of Miller Nash
Location: Original Dinerant (300 SW 6th Ave, Portland, OR 97204)

Oct 02, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.
Sussman Shank
(1000 SW Broadway, Suite 1900)

Oct 04, 2017

Other Events: Taxation Section Annual Meeting

Portland | 3:30 p.m.
Stoel Rives
(760 SW 9th Ave., Suite 3000, Portland, OR)

Oct 18, 2017

Portland Luncheon Series: Independent Contractors: Perils and Best Practices

Portland | 12:00-1:30 p.m.
Presenter: Tricia Olsen and Michael Peterson, Heltzel Williams Law Firm

Oct 18, 2017

New Tax Lawyer Committee: Pub Talk/ Social Hour

Portland | 5:30 - 6:30 p.m.
Original Dinerant
(300 SW 6th Ave, Portland, OR 97204)

Oct 27, 2017

Pro Bono Trainings: Quarterly Training and Free CLE

Portland | 9:00 a.m. - 12:00 p.m.
Schwabe, Williamson & Wyatt (1211 SW 5th Ave., Conference Room 1914)
Presenters: Jan Pierce, Lewis & Clark Law School, Dominic Paris, Law Offices of Kent Anderson

Nov 06, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.
Miller Nash Graham & Dunn (111 SW 5th Ave., Suite 3400)

Nov 15, 2017

Portland Luncheon Series: Perspectives from the Bench

Portland | 12:00-1:30 p.m.
Presenter: Judge Henry Breithaupt, Oregon Tax Court

Nov 15, 2017

New Tax Lawyer Committee: Pub Talk/ Social Hour

Portland | 5:30 - 6:30 p.m.
Original Dinerant
(300 SW 6th Ave, Portland, OR 97204)

Nov 30, 2017

New Tax Lawyer Committee: End of the Year Party and Mentor of the Year Award

Portland | 5:30-7:30 p.m.
University Club Portland
(1225 SW Sixth Ave.)

Dec 04, 2017

New Tax Lawyer Committee: Monthly Meeting

Portland | 12:00-1:00 p.m.
Lane Powell
(601 SW 2nd Ave., Suite 2100)

Dec 27, 2017

Portland Luncheon Series: Federal Legislative Update

Portland | 12:00-1:30 p.m.
Presenter: Mark Prater, Senate Finance Committee

Oregon
State
Bar

17th Annual Oregon Tax Institute

Cosponsored by the Taxation Section

Thursday, June 1, 2017, 9 a.m. – 4:45 p.m.

Friday, June 2, 2017, 8:30 a.m. – 4:30 p.m.

Multnomah Athletic Club

1849 SW Salmon Street., Portland

CLE credits: 11.25 General, 1 Ethics. Eligible for CPE credits

REGISTER NOW!

osbar.inreachce.com
(search for TAX17)